



CASTLE RIDGE  
GROUP INC.



*Our services provide a valuable & unique opportunity for owners to improve their rental experience.*

## RENTER ASSISTANCE PROGRAMS

### ABOUT US

Castle Ridge Group has managed cleans and concierge services for over 1200 Sherston stays since 2021.

### WHY HIRE US?

2023 will be a competitive year for Owners choosing to rent out their Sherston units as many new Owners have bought units for purpose of generating rental income.

Offering a Rental Assistance Program helps provide Renters a better rental experience.

### WHAT WE OFFER

Owners are now able to participate in the rental assistance programs with or without the purchase of a turnover clean.

#### RENTAL ASSISTANCE PROGRAM

Our rental assistance services streamline the process for owners.

#### PREMIUM CLEAN

A full service professional turnover clean between renters. **\$99.99 + HST**

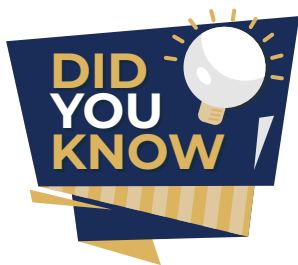
#### BASIC CLEAN

An economical clean designed for owners who require renters to do a full clean prior to departure as part of their agreement. **\$74.99 + HST**

### ASK US ABOUT OUR ADDITIONAL SERVICES!

Check In/Check Out  
Meet & Greet  
Liaison Services  
Concierge Services

Maintenance Services  
Landscaping  
Custom Decks/Interlock/Patios  
HVAC Install/Maintenance



Contact Us :

289.331.7655

services@castleridgegroup.ca

www.castleridgegroup.ca





*Our rental assistance services streamline the process for owners. We want you to have peace of mind knowing your rental property is in good hands.*

	<b>FULL SERVICE</b> \$24.99/night - 1 unit \$22.99/night - 2 or more units \$29.99/night - no clean	<b>BASIC</b> \$19.99/night - 1 unit \$17.99/night - 2 or more units \$24.99/night - no clean
CONFIRM PARK REGULATIONS WITH RENTER	YES	NO
CHECK RENTER NAMES AGAINST DO NOT RENT LISTS	YES	NO
MEET & GREET CHECK IN DAY	INCLUDED	+ \$40.00
BBQ PROPANE TANK SWAP PROGRAM INCL. PROPANE	YES	NO
NIGHTLY CONCIERGE ROUNDS FOR NOISE/PARTIES OWNER NOTIFICATION	YES	YES
24/7 RENTER ASSISTANCE	YES	NO
BBQ GRILL FIRE PREVENTION PROGRAM	YES	NO
RENTERS CONTACT CONCIERGE TEAM AS NEEDED	YES	NO
CHECK OUT REPORT FOR OWNER	YES	YES
ACCESS TO EMERGENCY CALLS IE. PLUGGED TOILET ETC. *REPAIR COSTS MAY APPLY	YES*	+ \$50.00/CALL*
CHECK FIRE EXTINGUISHER IS FULL	YES	YES
CHECK CO2 DETECTOR & SMOKE DETECTORS PLUGGED IN	YES	YES
MAKE SURE GOLF CART IS PLUGGED IN FOR NEXT RENTAL	YES	YES
CHECK OUT DAY MAINTENANCE IF REQUIRED REPAIR COSTS MAY APPLY	YES*	+ \$25.00*
FRIENDLY NEIGHBOUR PROGRAM - PROVIDE NEIGHBOURS CONCIERGE CARD TO CONTACT IF A CONCERN	YES	NO
CONCIERGE ASSISTANCE IF SOMEONE PARKED IN THEIR DESIGNATED PARKING SPACE	YES	NO